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MESSAGE HANDLING SYSTEM

Abstract of the Disclosure

A system for handling messages may be adapted to handle both electronic mail and telephonic messages in substantially the same fashion. For example, telephonic
5 messages may be converted to a textual format including both the identity of the source of the call and the substance of the call. The telephonic message may then be displayed using a graphical user interface that indicates whether the message is from a telephone source or an electronic mail
10 source and provides information about the substance of the message in either case. Moreover, the system may handle calls differently based on the originator of the call.

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